



KATHERINE WOOD

Web Developer & Designer

CONTACT

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San Diego, CA 92103

SKILLS

HTML5

css3

REACT

PHP

JAVASCRIPT

BOOTSTRAP 5

SASS

WORDPRESS

ACCESSIBILITY

SQL

WEB DESIGN

COMMUNICATION

CAREER OBJECTIVES

Enthusiastic and detail-oriented individual with a strong foundation in web development seeking an entry-level position to leverage skills in HTML, CSS, JavaScript, and related technologies. Eager to contribute to a dynamic team, learn from experienced developers, and actively participate in creating innovative and user-friendly web solutions. Committed to lifelong learning, accessibility and professional growth in the field of web development.

WORK EXPERIENCE

CARE COORDINATOR 2020 - PRESENT

SENIOR DOG BED & BREAKFAST | 2020 - PRESENT

- Managing bookings, reservations, and scheduling for dog boarding facilities.
- Problem-solving skills to address any issues or emergencies that arise.
- Communicating with pet owners to provide updates and address any concerns.
- Training and supervising staff involved in dog care activities.

GENERAL MANAGER 2013 - 2020

RMD GROUP | 2013 - 2020

- Successfully implemented new policies and procedures to improve team efficiency
- Problem-solving within employees as well as customers
- Interviewed, managed and trained new hires
- Mentored promising employees for growth and future management positions within the company
- Prepared and analyzed monthly Profit and Loss statements before meeting with partners and VP
- Able to work all positions when needed/ volume is high
- Improved customer satisfaction to secure repeat business from key customers
- Responsible for overseeing employees' daily activity and ensuring their wellbeing